

### Employee Benefits Solutions Group life insurance

Insurance products issued by Securian Life Insurance Company or Minnesota Life Insurance Company

# Empathy helps bring peace of mind to you and your loved ones – at no cost

## Beneficiary support during life's most challenging moments

empathy.

We know that loss is inevitable - but when it happens, many of us are unprepared for the emotional and practical challenges it may bring.

Available through your group life insurance coverage with Securian Financial, Empathy offers holistic support, designed to help beneficiaries get back on their feet following the loss of a loved one.

#### Empathy for what's ahead

Available at no cost for beneficiaries, Empathy provides on-demand tools and human support to help loved ones save valuable time after loss. This additional layer of care can help ease their burden, so beneficiaries can focus on what matters most.

- **Dedicated Care Manager at the ready:** Live support available for expert guidance on all aspects of loss
- **Personalized care plan**: A step-by-step roadmap tailored to the family's needs, helping them understand what to do next
- **Probate and estate settlement guidance**: Assistance navigating the legal process of probate and settling their loved one's estate
- **Time-saving tools**: Assistance to help simplify complicated tasks such as closing accounts, funeral planning and more
- **Emotional and grief resources**: A wide collection of meditations, tools and resources available to help process grief and bring about healing



#### **Learn more**

Scan the QR code to view a video or visit join.empathy.com/
securian for more information on the available services.

#### How to access this benefit

Beneficiaries will be invited to take advantage of this program via the app or website during the claims process. They can visit **join.empathy.com/securian** or download the Empathy app and use access code: **emp-securian**.

We encourage you to share this resource with your beneficiaries to better prepare for and process the loss of a loved one.



#### **Questions?**

Call **720-903-4944** (Monday-Saturday, 9 a.m.-8 p.m. EST), to be matched with your dedicated Care Manager or utilize the chat feature for 24/7 support.

Value-added services availability and features may vary by state. The relationship between The Empathy Project Inc. and Securian Financial Group, Inc., is that of independent contractor. These services are not affiliated with Securian Financial Group, Inc. or its group contracts and may be discontinued at any time. Certain terms, conditions, and restrictions may apply when utilizing the services. The Empathy Project Inc. is responsible for the services it provides and does not have the power or authority to obligate or bind Securian Financial Group, Inc., in any manner beyond that which is contractually agreed to by the parties.

Insurance products are issued by Minnesota Life Insurance Company or Securian Life Insurance Company, a New York authorized insurer. Minnesota Life is not an authorized New York insurer and does not do insurance business in New York. Both companies are headquartered in St. Paul, MN. Product availability and features may vary by state. Each insurer is solely responsible for the financial obligations under the policies or contracts it issues.

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