

# How to file a voluntary claim

If you need to initiate a new critical illness claim, here is some helpful information.



## Information needed to initiate the claim

- ⇒ • Insert Minnesota Firefighter Initiative when you are asked for “Employer Name”
- Insured’s full name
- Date of birth
- Address
- Employee Social Security number
- Date of incident
- Cause of incident

## What happens once the claim is initiated?

Upon receipt of the claim notice, the examiner will send a claim packet and request additional details regarding the claim type.

Covered conditions will be eligible upon diagnosis on or after August 1, 2021.

## Want to file your claim online?

- ⇒ • Visit [securian.com/benefits](https://www.securian.com/benefits)
- Select “Employer” under report a new claim (insert “Minnesota Firefighter Initiative” when you are asked for your employer name)
- Select “Start a new claim”
- Answer all questions to the best of your ability

If you have medical records supporting your claim, you may securely upload them with your claim notification. If you do not have documents available at time of submission, the examiner will request within the packet.

## Want to file your claim over the phone?

Contact Securian Financial’s claims department at **1-888-784-6634**.

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