

How to file a voluntary claim

It's easy to file a critical illness insurance claim and receive the benefits you're entitled to. You can use payments any way you choose to cover costs such as copays, deductibles, child care and more.



Information needed to initiate the claim

- Insert ***Minnesota Firefighter Initiative*** when you are asked for "Employer Name"
- Insured's full name
- Date of birth
- Address
- Employer name
- Employee Social Security number
- Date of event

What happens once the claim is submitted?

Upon receipt of the claim notice, the examiner will send a claim packet and request additional details regarding the claim type.

Covered conditions will be eligible upon diagnosis on or after August 1, 2021.



Want to file your claim online?

- Visit securian.com/benefits
- Select "Employer" under report a new claim (insert "Minnesota Firefighter Initiative" when you are asked for your employer name).
- Select "Start a new claim."
- Answer all questions to the best of your ability.

If you have medical records supporting your claim, you may securely upload them with your claim notification. If you do not have documents available at time of submission, the examiner will request within the packet.

Want to file your claim over the phone?

Contact Securian Financial's claims department at **1-888-658-0193**.

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